

Privacy Policy

Last Updated: August 12, 2026

Richards Powdercoat LLC, Richards Aluminum Fab LLC, and Richards Welding & Metal Fabrication (“we,” “us,” or “our”) operate the websites richardspowdercoat.com, richardsaluminum.com, and richardsmetalfabrication.com (collectively, the “Sites”).

This Privacy Policy describes how we collect, use, and share information when you visit our Sites or submit a quote request, contact form, or other inquiry.

1. Information We Collect

We may collect the following types of information:

Information you provide directly

Name

Email address

Phone number

Company name

Project details, drawings, specifications, or files you upload

Any other information you include in a quote request or contact form

Information collected automatically

IP address

Browser type and version

Device information

Pages visited and time spent on the Sites

Referring website

Cookies and similar tracking technologies (see Section 5)

2. How We Use Your Information

We use the information we collect to:

Respond to your quote requests and inquiries

Provide the services you request

Communicate with you about your projects

Improve our websites and services

Comply with legal obligations

Protect against fraud or abuse

We do not sell your personal information.

3. How We Share Your Information

We may share your information only in the following situations:

With service providers who help us operate our business (for example, website hosting, email delivery, or form processing), under strict confidentiality obligations

When required by law or to respond to legal process

To protect our rights, property, or safety, or the rights of others

In connection with a business transfer (such as a merger or sale of assets)

4. Data Retention

We retain personal information only as long as necessary to fulfill the purposes described in this Privacy Policy, or as required by law. Quote-related information is typically retained for business and record-keeping purposes.

5. Cookies and Tracking Technologies

Our Sites may use cookies and similar technologies to:

Ensure the Sites function properly

Analyze website traffic and usage

Improve user experience

You can control cookies through your browser settings. Disabling cookies may affect some features of the Sites.

6. Your Privacy Rights

Depending on where you live (especially if you are a California resident), you may have the following rights:

The right to know what personal information we collect about you

The right to request access to or a copy of your personal information

The right to request deletion of your personal information

The right to correct inaccurate information

The right to opt out of the sale or sharing of personal information (we do not sell personal information)

To exercise any of these rights, please contact us using the information below. We will respond within the time required by applicable law.

7. Children's Privacy

Our Sites are not directed to children under 13. We do not knowingly collect personal information from children under 13. If we learn that we have collected such information, we will delete it promptly.

8. Data Security

We take reasonable technical and organizational measures to protect the personal information we collect. However, no method of transmission over the Internet or electronic storage is 100% secure.

9. Third-Party Links

Our Sites may contain links to third-party websites. We are not responsible for the privacy practices of those websites. We encourage you to read their privacy policies.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The "Last Updated" date at the top will indicate when the latest changes were made. Continued use of the Sites after changes constitutes acceptance of the updated policy.

11. Contact Us

If you have questions about this Privacy Policy or wish to exercise your privacy rights, please contact us at:

Richards Companies 109 East Devine St Dunn, NC 28334

Email: admin@richardspowdercoat.com Phone: +1 (910) 882-2368